## Measuring Performance Using Educational Indicators

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## ABSTRACT

Education is a tool for change, construction and social development, and is the most successful means of achieving sustainable development and achieving human progress at all levels, and aims to build and prepare future generations to participate in building a future characterized by progress and permanence, thus seeking the Iraqi state to improve the educational sector through the application of modern standards in education. After decentralization became a global phenomenon in more than 80% of the world's countries, the Iraqi state began in 2016 to implement administrative decentralization, and local authorities were granted the powers to manage their affairs, including the administration of their educational institutions in accordance with the principle of administrative decentralization, and after four years of administrative decentralization and transfer of powers between the Iraqi Ministry of Education and local authorities, the study was conducted to measure the performance of educational institutions in order to ascertain whether the policy of decentralization had affected Negatively or positively on educational performance.

The research aims to measure educational performance before and after the transfer of powers from the federal government (Iraqi Ministry of Education) to local (provincial) governments using educational indicators. To achieve the objective of the research, educational data were collected and analysed, as well as the measurement and analysis of educational performance indicators during the first two phases of the application of the central system and extended between the academic year (2011-2012) and the academic year (2014-2015), while the second phase, which represents the phase of decentralization between the academic year (2015-2016) and the school year (2018-2019. The research community in all the directorates of education in the provinces of Iraq except the Kurdistan region and the following provinces (Kirkuk, Anbar, Salah al-Din, Ninawah) due to the lack of educational data in the ministry due to the security conditions witnessed, but the sample of the research consisted of eleven provinces, and The research during the two periods (central and decentralized) and then comparing them using the ratio of method (Mann-Whitney) to determine the existence of moral differences between performance indicators in the two phases And determine which is better. The research concluded that the transition to a decentralized system and the transfer of powers between the Iraqi Ministry of Education and the provinces had a negative impact on educational performance.

Key words: Measuring Institutional Performance, Educational Indicators

## INTRODUCTION

Education is the key to progress, development and sustainable development in order to build a prosperous future. The development and upgrading of the educational system requires the need to determine the reality of its achievements and failures over time, and its ability to achieve the desired goals and perform the desired roles and meet the required needs, so educational indicators have become one of the basic tools and one of the most important scientific methods used in the field

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of educational planning to determine the progress made by states in various educational fields and determine their educational needs, and to set policies, set goals and take measures related to them, as the indicators occupy an important place in providing a broad and integrated educational information base, and provide a clearer and realistic picture of The educational system and its objective judgment .

# THE CONCEPT OF MEASURING INSTITUTIONAL PERFORMANCE

Performance measurement is an important part of the management process, using a set of qualitative and quantitative measures and indicators to determine the level of efficiency of in using their available organizations resources (Naseer, 2005; 26). measure the degree of success in achieving their objectives over a specified period of time, improve the quality of service delivery, detect and address shortcomings to avoid recurrence and occur in the future, and pay attention to the positive aspects of performance and use them in order to improve and improve the performance of the government apparatus (AlQahtani,2019;72). Performance measurement is an ongoing process of determining performance and tracking its level of development at all levels to ensure the efficiency and effectiveness of implementation, providing feedback and linking it to the strategic objectives of the government organ (Aguinis, 2009).

### THE CONCEPT OF EDUCATIONAL INDICATORS

Performance indicators are tools used in the performance evaluation process, are considered as operational units of analysis and through which the data collected are identified to compare actual results with planned results and measure progress (Paige,2005:103). The indicators are defined as the set of comments, evidence, qualitative observations and quantitative observations describing the phenomenon or situation to be examined to reach a certain judgment according to agreed criteria (Al-Ammari,2019:9).Indicators have also been defined as qualitative or quantitative measures that determine over time the performance of functions and processes and the progress of results, and are measures of progress (unhcr, 2006:3).

## MEASURING AND ANALYZING EDUCATIONAL PERFORMANCE INDICATORS BEFORE AND AFTER TRANSFER OF POWERS

This research is intended to discuss and analyze educational performance indicators to show the extent to which the transfer of powers from the Federal Ministry (education) to local governments is affected by the irregular provincial law in Region No. 21 of 2008, which was implemented in 2016 in the Ministry of Education, transferring its powers to local governments.

## First: Analysis of student/teacher rate

By noting the approved figures in table (1) of the index (student/teacher rate) in primary and secondary schools (government, private and religious) the following:

	school ye	ar						sc	hool year	
Average	19 – 18	-17 18	17 – 16	16 - 15	Average	15 -14	14 - 13	13 - 12	12 - 11	Governorate
15.0	15.9	15.1	14.9	14.1	13.8	12.5	13.2	14.6	14.8	Diyala
20.5	20.8	20.3	20.7	20.0	18.3	18.7	18.0	18.3	18.0	Baghdad
19.9	20.8	19.8	20.0	18.9	17.8	18.3	18.0	18.0	17.1	Babylon
18.9	19.4	18.9	18.8	18.5	16.6	17.2	16.8	16.4	16.2	Karbala

#### Table (1) Analysis of student/teacher rate in schools

## INTERNATIONAL JOURNAL OF RESEARCH IN SOCIAL SCIENCES AND HUMANITIES

(IJRSSH) 2020, Vol. No. 10, Issue No. III, Jul-Sep

20.0	20.3	20.0	20.1	19.7	19.0	19.2	18.9	19.0	18.7	Najaf
17.3	17.5	17.2	17.5	16.8	15.2	16.1	15.3	15.1	14.3	Qadisiyah
22.4	23.7	22.4	22.3	21.3	19.9	20.9	19.6	20.1	19.0	Mouthana
18.1	18.5	17.7	18.3	17.7	16.5	17.4	16.6	16.5	15.6	Wasit
18.1	18.2	17.8	18.5	17.8	16.8	17.5	16.7	16.8	16.0	Dhi Qar
19.2	21.7	19.6	18.6	16.6	15.6	16.2	15.9	15.8	14.7	Maysan
23.9	24.9	24.2	23.7	22.7	20.7	21.1	20.8	20.4	20.4	Basra
19.4	20.2	19.4	19.4	18.6	17.3	17.7	17.2	17.4	16.8	the average

Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General Directorate of Educational Planning / Iraqi Ministry of Education

It is clear from the results of the Mann Whitney test that the z value is equal to (2.309-) and the level of significance equalto (0.021) so we accept the hypothesis that there are statistically significant differences in the student/teacher rate at the level of significance ( $\alpha$ <0.05) between the central and administrative decentralization periods.

## Second: Student/school rate analysis

By noting the approved figures in table (2) of the index (student/school rate) in primary and secondary schools (government, private and religious) the following:

	school yea	ar				school ye	ar			
Average	19 – 18	18 - 17	17 - 16	16 - 15	Average	15 -14	14 - 13	13 - 12	12 - 11	Governorate
302.1	309.0	307.8	302.5	289.1	278.2	259.8	278.3	284.6	290.1	Diyala
561.1	527.2	543.1	562.1	612.1	535.3	544.8	524.7	535.2	536.5	Baghdad
448.4	453.5	450.3	450.4	439.2	418.3	425.7	419.5	420.8	407.2	Babylon
457.5	458.0	458.8	453.8	459.3	425.4	439.8	424.2	421.1	416.4	Karbala
427.9	421.0	429.1	434.8	426.4	424.6	428.5	421.2	429.8	418.9	Najaf
349.9	347.0	347.0	351.6	353.9	336.0	345.7	334.8	335.2	328.2	Qadisiyah
347.8	361.6	348.3	346.0	335.2	318.5	331.6	320.8	317.0	304.8	Mouthana

#### Table (2) Student/School Rate Analysis in Schools

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307.2	310.4	307.0	307.1	304.2	292.0	302.4	292.9	287.5	285.3	Wasit
302.2	301.8	299.1	305.8	301.9	294.6	302.5	296.6	293.9	285.5	Dhi Qar
367.0	403.9	373.6	363.2	327.2	319.2	329.3	326.9	317.2	303.3	Maysan
415.0	407.6	415.8	420.4	416.2	414.1	416.7	414.7	412.2	412.9	Basra
389.6	391.0	389.1	390.7	387.7	368.8	375.2	368.6	368.6	362.6	the average

Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General Directorate of Educational Planning / Iraqi Ministry of Education

It is clear from the results of the Mann Whitney test that the z value is equal to (1.155-) and the level of significance equal to (0.248) so we accept the nihilistic hypothesis that there are no statistically significant differences in the student/school rate at a level of significance ( $\alpha$ <0.05) between the central and administrative decentralization periods.

## Third: Student/class rate analysis

By noting the approved figures in table (3) of the index (student/class rate) in primary and secondary schools (government, private and religious) the following:

	school ye	ear				school y	year			
Average	19 – 18	18 -17	17 - 16	16 -15	Average	15 -14	14 - 13	13 - 12	12 - 11	Governorate
34.3	34.9	34.8	33.4	34.2	32.4	33.1	31.8	32.2	32.4	Diyala
40.9	40.2	40.6	41.4	41.2	39.1	39.9	38.3	39.0	39.3	Baghdad
40.2	40.2	40.0	40.7	40.1	38.1	39.4	38.5	38.1	36.3	Babylon
38.3	38.2	38.3	38.1	38.7	37.0	37.5	37.1	36.7	36.6	Karbala
36.1	36.1	36.3	36.1	36.1	35.5	35.7	35.1	35.9	35.4	Najaf
36.8	36.8	36.8	37.0	36.5	34.4	35.5	34.6	34.2	33.5	Qadisiyah
36.3	37.7	36.2	36.1	35.0	33.5	33.9	33.5	33.6	32.9	Mouthana
32.6	32.8	32.5	32.9	32.1	31.7	32.1	31.9	31.4	31.3	Wasit
33.2	33.5	32.5	31.8	35.0	34.2	34.8	34.6	34.0	33.3	Dhi Qar
35.1	36.9	34.7	35.0	33.9	32.8	34.2	33.8	32.1	31.2	Maysan

#### Table (3) Student/class rate analysis in schools

## INTERNATIONAL JOURNAL OF RESEARCH IN SOCIAL SCIENCES AND HUMANITIES

## INTERNATIONAL JOURNAL OF RESEARCH IN SOCIAL SCIENCES AND HUMANITIES

39.0	38.4	38.9	39.5	39.2	39.0	38.9	39.2	38.9	39.1	Basra
36.6	36.9	36.5	36.5	36.5	35.2	35.9	35.3	35.1	34.7	the average

Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General Directorate of Educational Planning / Iraqi Ministry of Education

It is clear from the results of the Mann Whitney test that the z value is equal to (1.443-) and the level of significance equalto (0.149) so we accept the nihilistic hypothesis that there are no statistically significant differences in the student/class rate at the level of significance ( $\alpha$ <0.05)between the central and administrative decentralization periods.

## Fourth: Analysis of the enrolment rate in the first grade of primary school

By noting the approved figures in table (4) for the index (first grade enrolment rate) in primary schools (government, private and religious) the following:

	school y	ear				school y	vear			
Average	19 – 18	18 -17	17 – 16	16 - 15	Average	15 -14	14 - 13	13 - 12	12 - 11	Governorate
99.6%	99.6%	99.6%	99.4%	99.6%	99.5%	99.5%	99.3%	99.6%	99.6%	Diyala
98.2%	98.0%	98.2%	98.1%	98.3%	98.2%	98.4%	98.1%	98.2%	98.0%	Baghdad
96.8%	97.1%	97.0%	96.8%	96.5%	98.3%	98.2%	98.4%	98.2%	98.4%	Babylon
98.2%	98.2%	98.3%	98.1%	98.1%	98.5%	98.6%	98.6%	98.4%	98.3%	Karbala
97.9%	97.9%	97.8%	98.0%	97.9%	98.3%	98.5%	98.4%	98.2%	98.0%	Najaf
98.2%	98.8%	98.2%	98.5%	97.4%	98.5%	98.5%	98.5%	98.9%	98.0%	Qadisiyah
98.7%	99.0%	99.1%	98.2%	98.3%	98.8%	99.0%	98.8%	99.0%	98.5%	Mouthana
98.1%	98.3%	97.9%	97.9%	98.1%	98.0%	98.0%	98.0%	98.0%	97.9%	Wasit
98.3%	98.3%	98.5%	98.4%	98.1%	98.5%	98.5%	98.8%	98.6%	98.0%	Dhi Qar
97.9%	98.6%	98.2%	97.4%	97.4%	98.7%	98.7%	98.6%	98.6%	99.1%	Maysan
98.2%	98.3%	98.0%	98.2%	98.4%	98.2%	98.4%	98.4%	98.0%	98.0%	Basra

#### Table (4) Analysis of first grade

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98.2%	98.4%	98.2%	98.1%	98.0%	98.5%	98.6%	98.5%	98.5%	98.4%	the average
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Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General Directorate of Educational Planning / Iraqi Ministry of Education

It is clear from the results of the Mann Whitney test that the z value is equal to (2.021-) and the level of significance equal to (0.043) so we accept the hypothesis that there are statistically significant differences in the first grade enrolment rate at the level of significance ( $\alpha$ <0.05)between the central and administrative decentralization periods.

#### Fifth: Leakage rate analysis

By noting the approved figures in table (5) on the index (dropout rate) in primary and secondary schools (government, private and religious) we note the following:

	school ye	ear				school y	year			
Average	19 – 18	18 -17	17 - 16	16 -15	Average	15 -14	14 - 13	13 - 12	12 - 11	Governorate
1.1%	0.8%	0.9%	1.1%	1.6%	1.0%	0.9%	1.2%	1.0%	1.0%	Diyala
2.6%	2.3%	2.2%	2.4%	3.3%	2.3%	2.2%	2.3%	2.3%	2.5%	Baghdad
3.2%	3.4%	3.4%	3.6%	2.4%	2.4%	2.5%	2.2%	2.3%	2.5%	Babylon
2.6%	2.7%	2.2%	2.6%	2.8%	2.0%	2.0%	1.8%	1.9%	2.2%	Karbala
2.4%	2.2%	2.3%	2.6%	2.7%	1.9%	2.0%	1.7%	1.9%	2.0%	Najaf
2.0%	1.8%	2.1%	1.9%	2.0%	1.8%	1.6%	1.6%	2.1%	1.8%	Qadisiyah
2.5%	2.0%	1.9%	2.3%	3.7%	1.7%	2.1%	1.5%	1.5%	1.7%	Mouthana
2.5%	1.8%	2.4%	2.5%	3.2%	2.1%	2.3%	2.1%	2.1%	2.0%	Wasit
1.9%	1.8%	1.8%	1.8%	2.0%	1.5%	1.7%	1.3%	1.6%	1.6%	Dhi Qar
2.5%	1.7%	2.1%	2.5%	3.6%	1.5%	1.4%	1.4%	1.3%	1.9%	Maysan
1.7%	1.8%	2.0%	2.0%	0.9%	1.9%	1.7%	1.7%	2.2%	1.9%	Basra
2.3%	2.0%	2.1%	2.3%	2.6%	1.8%	1.9%	1.7%	1.8%	1.9%	the average

## Table (5) Analysis of leakage rate in schools

Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General Directorate of Educational Planning / Iraqi Ministry of Education

1The results of the Mann Whitney test show that the z value is equal to (2.309-) and the level of significance equals (0.021) so we accept the hypothesis that there are statistically significant differences in the leakage rate at the indicative level ( $\alpha$ <0.05)between the central and administrative decentralization periods.

## Sixthly: Analysis of the proportion of private schools

By noting the approved figures in table (6) for the index (ratio of private schools) to the total elementary and secondary schools (government, private and religious) the following:

	school y	ear				school y	year			
Average	19 – 18	18 -17	17 - 16	16 -15	Average	15 -14	14 - 13	13 - 12	12 - 11	Governorate
2.1%	3.7%	2.6%	1.3%	0.9%	0.4%	0.8%	0.5%	0.2%	0.2%	Diyala
11.8%	16.0%	12.7%	9.5%	8.8%	5.6%	6.9%	6.1%	5.1%	4.3%	Baghdad
4.1%	5.9%	4.6%	3.3%	2.6%	1.6%	2.3%	2.1%	1.2%	0.8%	Babylon
7.3%	9.3%	7.5%	6.3%	6.0%	4.0%	4.9%	4.6%	3.7%	2.9%	Karbala
12.7%	15.7%	13.9%	10.9%	10.1%	5.1%	8.3%	6.4%	3.6%	2.1%	Najaf
7.6%	10.0%	8.4%	6.9%	5.3%	4.4%	5.5%	5.4%	3.9%	3.0%	Qadisiyah
3.7%	5.0%	3.9%	2.9%	2.8%	1.3%	2.3%	1.7%	0.6%	0.5%	Mouthana
2.9%	4.2%	3.0%	2.4%	2.2%	1.2%	1.6%	1.3%	1.1%	0.8%	Wasit
8.7%	11.0%	10.1%	7.1%	6.5%	4.4%	5.3%	4.4%	4.1%	3.6%	Dhi Qar
2.8%	3.0%	2.9%	2.8%	2.5%	1.9%	2.6%	2.4%	1.9%	0.9%	Maysan
19.0%	22.5%	20.2%	17.2%	16.1%	11.8%	13.8%	12.5%	11.0%	9.9%	Basra
7.5%	9.7%	8.2%	6.4%	5.8%	3.8%	4.9%	4.3%	3.3%	2.7%	the average

## Table (6) Analysis of the proportion of private schools

Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General Directorate of Educational Planning / Iraqi Ministry of Education

It is clear from the results of the Mann Whitney test that the z value is equal to (2.309-) and the level of significance equal to (0.021) so we accept the hypothesis that there are statistically significant differences in the proportion of private schools at the level of significance ( $\alpha$ <0.05)between the central and administrative decentralization periods.

## Seventh: Analysis of the percentage of students in private schools

By noting the approved figures in table (7) on the index (ratio of students and private students) to the total elementary and secondary schools (government, private and religious) the following:

	school ye	ear				school y	year			
Average	19 - 18	18 - 17	17 - 16	16 - 15	Average	15 -14	14 - 13	13 - 12	12 – 11	Governorate
0.7%	1.4%	0.9%	0.3%	0.3%	0.1%	0.2%	0.1%	0.1%	0.1%	Diyala
3.4%	4.8%	3.8%	2.9%	2.4%	1.6%	1.9%	1.8%	1.5%	1.2%	Baghdad
1.8%	2.6%	2.0%	1.5%	1.1%	0.5%	0.9%	0.7%	0.4%	0.2%	Babylon
3.8%	4.9%	4.2%	3.4%	2.8%	1.5%	2.1%	1.8%	1.3%	1.0%	Karbala
7.6%	9.7%	8.4%	6.7%	5.6%	3.2%	4.8%	4.0%	1.9%	2.1%	Najaf
2.4%	3.1%	2.7%	2.2%	1.7%	1.3%	1.6%	1.5%	1.2%	0.9%	Qadisiyah
2.9%	4.5%	2.9%	2.2%	1.8%	0.8%	1.4%	1.1%	0.5%	0.3%	Mouthana
1.2%	1.9%	1.2%	0.9%	0.9%	0.5%	0.7%	0.6%	0.5%	0.3%	Wasit
3.6%	4.9%	3.9%	3.0%	2.5%	1.7%	2.2%	1.9%	1.6%	1.3%	Dhi Qar
1.1%	1.0%	1.1%	1.0%	1.3%	0.9%	1.3%	1.1%	0.8%	0.6%	Maysan
8.6%	10.1%	8.9%	7.8%	7.5%	5.7%	6.9%	6.3%	5.3%	4.3%	Basra
3.4%	4.5%	3.6%	2.9%	2.5%	1.6%	2.2%	1.9%	1.4%	1.1%	the average

Table (7) Analysis of the proportion of students

Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General Directorate of Educational Planning / Iraqi Ministry of Education

It is clear from the results of the Mann Whitney test that the z value is equal to (2.309-) and the level of significance equals (0.021) so we accept the hypothesis that there are statistically significant differences in the proportion of students in private schools at a level of significance ( $\alpha$ <0.05)between the central and administrative decentralization periods.

## Eighth: Analysis of the success rates of primary education

By noting the approved figures in table (8) for the indicator (primary success rate) in primary schools (government, private and religious) we note the following:

Table (8)	Analysis	oi primar	y school s	success rate	:5				7
	school y	ear			school y	ear			
Average	18 -17	17 - 16	16 -15	Average	15 -14	14 - 13	13 - 12	12 – 11	Governorate
82.6%	83.4%	80.9%	83.4%	81.8%	87.3%	72.4%	83.2%	84.1%	Diyala
84.2%	85.5%	82.1%	84.9%	86.5%	86.6%	83.1%	87.2%	89.0%	Baghdad
79.8%	80.8%	81.3%	77.4%	82.5%	80.2%	82.5%	82.7%	84.5%	Babylon
75.9%	77.5%	75.9%	74.3%	80.2%	77.3%	78.1%	82.2%	83.3%	Karbala
78.8%	80.2%	78.9%	77.4%	83.5%	80.0%	80.6%	86.8%	86.4%	Najaf
83.9%	84.5%	84.3%	82.9%	88.5%	83.6%	82.3%	93.1%	94.8%	Qadisiyah
80.0%	81.5%	77.9%	80.7%	82.9%	80.3%	82.6%	85.3%	83.4%	Mouthana
79.8%	81.9%	78.7%	78.7%	83.9%	79.2%	80.0%	81.5%	94.8%	Wasit
82.9%	83.8%	82.2%	82.6%	89.6%	82.6%	80.9%	97.1%	97.9%	Dhi Qar
84.4%	85.3%	81.7%	86.2%	86.9%	84.2%	84.4%	91.1%	87.9%	Maysan
83.9%	86.2%	81.9%	83.5%	83.4%	85.9%	83.5%	82.8%	81.5%	Basra
81.5%	82.8%	80.5%	81.1%	84.5%	82.5%	80.9%	86.6%	88.0%	the average

Table (8) Analysis of primary school success rates

Source: Prepared by the researcher based on the statistical tables of the Statistics Department in the General

It is clear from the results of the Mann Whitney test that the value of Z is equal to (0) and the level of significance equalto (1) so we accept the nihilistic hypothesis that there are no statistically significant differences in the success rates of primary education at the level of significance ( $\alpha$ <0.05)between the central and administrative decentralization periods.

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Directorate

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Educational

## Ninth: Analysis of the success rates of the secondary school

By noting the approved figures in table (9) for the indicator (high school pass rate) in schools (public, private and religious) we note the following:

									1
	school y	vear			school year				
Average	18 - 17	17 - 16	16 -15	Average	15 -14	14 – 13	13 - 12	12 – 11	Governorate
71.6%	70.6%	70.9%	73.3%	75.2%	75.8%	68.9%	82.5%	73.4%	Diyala
65.8%	68.3%	65.9%	63.2%	71.5%	65.1%	68.1%	78.5%	74.4%	Baghdad
69.1%	72.2%	70.8%	64.3%	76.0%	73.7%	71.7%	80.4%	78.1%	Babylon
67.8%	68.5%	68.7%	66.2%	73.6%	65.9%	70.5%	79.2%	78.6%	Karbala
67.3%	69.7%	68.6%	63.6%	72.9%	66.0%	69.0%	78.2%	78.2%	Najaf
69.4%	69.7%	69.6%	69.0%	77.9%	67.4%	69.0%	90.3%	85.0%	Qadisiyah
64.6%	65.5%	64.2%	64.0%	70.1%	62.6%	67.8%	77.6%	72.4%	Mouthana
71.2%	73.0%	71.9%	68.8%	73.6%	67.2%	70.6%	80.4%	76.1%	Wasit
70.8%	72.0%	71.8%	68.5%	77.4%	67.3%	72.3%	87.8%	82.1%	Dhi Qar
70.3%	68.3%	70.4%	72.2%	81.5%	80.0%	76.9%	89.0%	80.0%	Maysan
64.0%	68.4%	63.0%	60.6%	65.6%	65.1%	65.2%	68.3%	63.9%	Basra
68.4%	69.7%	68.7%	66.7%	74.1%	68.7%	70.0%	81.1%	76.6%	the average

It is clear from the results of the Mann Whitney test that the value of Z is equal to (0) and the level of significance equal to (1) so we accept the nihilistic hypothesis that there are no statistically significant differences in the success rates of secondary education at the level of significance ( $\alpha$ <0.05)between the central and administrative decentralization periods.

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## CONCLUSIONS

The mann Whitney test showed that there were statistically significant differences in all educational indicators analyzed during the two periods before and after the transfer of powers, with the exception of the three indicators, namely the student rate on a school and the two levels of success in the primary and secondary stages, and these differences have negatively affected educational performance, thus the shift to the decentralized system and the transfer of powers between the Iraqi Ministry of Education and the provinces have negatively affected educational performance.

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